



## FONTANA POLICE DEPT

01/06/2026

Shipping Address:  
 FONTANA POLICE DEPT  
 17005 UPLAND AVE  
 FONTANA, CA 92335  
 US

Quote Date:01/06/2026  
 Expiration Date:03/07/2026  
 Quote Created By:  
 Harrison Cutler  
 Harrison.Cutler@  
 motorolasolutions.com  
 858-864-3660

End Customer:  
 FONTANA POLICE DEPT

Freight Terms:FREIGHT PREPAID  
 Payment Terms:30 NET

Line #	Item Number	Description	Qty	Term	List Price	Sale Price	Ext. Sale Price
	Fixed / Dual LPR System Purchase						
1	VSB-50876	VSF-025-L5F-L5F 25MM FXD KIT W CBL	78		\$6,495.00	\$0.00	\$0.00
2	VSM-56160	LINUX COMMS BOX USING VIP5211	37		\$3,295.00	\$3,295.00	\$121,915.00
3	CDFS-HWW	FIXED CAMERA LPR SYSTEM EXTENDED HARDWARE WARRANTY - VALID FROM STANDARD WARRANTY EXPIRATION	78	4 YEARS	\$1,680.00	\$1,680.00	\$131,040.00
4	BCAH1WW	VIGILANT FIXED CAMERA COMMUNICATIONS BOX - EXTENDED HARDWARE WARRANTY - FOR ADDITIONAL YEAR	37	4 YEARS	Included	Included	Included
5	VS-DLF-01	DEVICE LICENSE FEE	78	5 YEAR	\$2,374.80	\$2,374.80	\$185,234.40
6	VSD-50016	L5F-CAMERA-CBL-60FT-THIN L5F CABLE 60FT	20		\$450.00	\$112.50	\$2,250.00
7	LSV07S04314A	Remote Monitoring	78	5 YEARS	\$364.80	\$0.00	\$0.00
8	LSV07S04746A	LPR ONSITE RESPONSE & REPLACEMENT	1	5 YEARS	\$455,100.00	\$455,100.00	\$455,100.00
9	PDS-LPR-SS	PROJECT DELIVERY SERVICES-LPR	1		\$40,860.00	\$34,731.00	\$34,731.00



Any sales transaction following Motorola's quote is based on and subject to the terms and conditions of the valid and executed written contract between Customer and Motorola (the "Underlying Agreement") that authorizes Customer to purchase equipment and/or services or license software (collectively "Products"). If no Underlying Agreement exists between Motorola and Customer, then Motorola's Standard Terms of Use and Motorola's Standard Terms and Conditions of Sales and Supply shall govern the purchase of the Products.  
 Motorola Solutions, Inc.: 500 West Monroe, United States - 60661 ~ #: 36-1115800

Line #	Item Number	Description	Qty	Term	List Price	Sale Price	Ext. Sale Price
10	HRDWR-INST-SS	HARDWARE INSTALLATION	1		\$53,437.50	\$45,421.88	\$45,421.88
11	VSM-48881	VS-FX-UNI-POLE-WALL- ASSY POLE MNT	78		\$350.00	\$87.50	\$6,825.00
L5M Mobile System Purchase							
12	VSM-44901	CAM-MNT-FLAT-ASSY-SET FLAT CAM MNT SET	20		\$150.00	\$0.00	\$0.00
13	CDMS-HWW	MOBILE LPR CAMERA KIT EXTENDED HARDWARE WARRANTY - VALID FROM STANDARD WARRANTY EXPIRATION	20	4 YEARS	\$1,680.00	\$0.00	\$0.00
14	VS-DLF-01	DEVICE LICENSE FEE	20	5 YEAR	\$2,374.80	\$0.00	\$0.00
15	VSB-54095	CDM-4-2234L5M 8 8 12 16 L5M CAM W VLP	5		\$14,000.00	\$0.00	\$0.00
16	HRDWR-INST-SS	HARDWARE INSTALLATION MOBILES	1		\$15,918.24	\$13,530.50	\$13,530.50
Miscellaneous Items							
17	VSB-50876	VSF-025-L5F-L5F 25MM FXD KIT W CBL	4		\$6,495.00	\$0.00	\$0.00
18	VSM-56160	LINUX COMMS BOX USING VIP5211	4		\$3,295.00	\$0.00	\$0.00
Subtotal							\$1,768,125.54
Total Discount Amount							\$772,077.76
Estimated Tax							\$56,626.19
<b>Grand Total</b>							<b>\$1,052,673.97(USD)</b>



## Pricing Summary

		Payment Term	Upfront Sale Price	
<b>Upfront Costs*</b>				
			\$224,673.38	
<b>Upfront Subscription Fee</b>				
	Fixed / Dual LPR System Purchase	Annually	\$160,826.88	
	L5M Mobile System Purchase	Annually	\$0.00	
<b>Sub Total:</b>			<b>\$385,500.26</b>	
		Payment Term	Sale Price	Annual Sale Price
<b>Year 2 Subscription Fee</b>				
	Fixed / Dual LPR System Purchase	Annually	\$160,826.88	\$160,826.88
	L5M Mobile System Purchase	Annually	\$0.00	\$0.00
<b>Year 3 Subscription Fee</b>				
	Fixed / Dual LPR System Purchase	Annually	\$160,826.88	\$160,826.88
	L5M Mobile System Purchase	Annually	\$0.00	\$0.00
<b>Year 4 Subscription Fee</b>				
	Fixed / Dual LPR System Purchase	Annually	\$160,826.88	\$160,826.88
	L5M Mobile System Purchase	Annually	\$0.00	\$0.00
<b>Year 5 Subscription Fee</b>				
	Fixed / Dual LPR System Purchase	Annually	\$128,066.88	\$128,066.88
	L5M Mobile System Purchase	Annually	\$0.00	\$0.00
<b>Sub Total:</b>			<b>\$610,547.52</b>	
<b>Grand Total System Price (Inclusive of Upfront and Annual Costs)</b>			<b>\$996,047.78</b>	

\*Upfront costs include the cost of Hardware, Accessories and Implementation, where applicable.



## Notes:

- The Pricing Summary is a breakdown of costs and does not reflect the frequency at which you will be invoiced.
- This quote contains items with approved price exceptions applied against them.
- This Quote is subject to the terms and conditions of the Motorola Solutions Customer Agreement ("MCA")

located at the following web address: [https://www.motorolasolutions.com/en\\_us/about/legal/us\\_terms.html](https://www.motorolasolutions.com/en_us/about/legal/us_terms.html).

Fontana Police Department may accept this Quote by providing Motorola with a signed purchase order that specifically references "PO is subject to Motorola's Quote-3448566 and the terms and conditions of the MCA linked in Quote-3448566."

- The Contract Price in U.S. dollars is \$1,052,673.97
- Except for a payment that is due on the Effective Date, Customer will make payments to Motorola within thirty (30) days after the date of each invoice. Customer will make payments when due in the form of a check, cashier's check, or wire transfer drawn on a U.S. financial institution. If Customer has purchased additional Professional or Subscription services, payment will be in accordance with the applicable addenda. Payment for the Upfront Costs and Year 1 Subscription fee will be in accordance with the following milestones.
  1. 50% of the Contract Price due upon Contract Execution (due upon effective date); and
  2. 50% of the Contract Price due upon Final Acceptance.
- For Years 2-5 Subscription fee and optional maintenance (if elected for purchase) Motorola will invoice Customer annually in advance of each year of the plan.
- If Subscribers are purchased, 100% of the Subscriber Contract Price will be invoiced upon shipment (as shipped).
- Due to significant market and tariff volatility, as well as fluctuations in the cost of energy and raw materials including, but not limited to, steel, copper, finished wood, and concrete, Motorola Solutions reserves the right to equitably adjust the contract price, completion schedule, and/or contract



requirements. Additionally, Motorola Solutions reserves the right to apply a fuel surcharge to quoted

freight rates based on the prevailing diesel cost at the time of shipment.

- Motorola reserves the right to make partial shipments of equipment and to request payment upon shipment of such equipment. In addition, Motorola reserves the right to invoice for installations or civil work completed on a site-by-site basis, when applicable.



## L5M MOBILE SYSTEM SOLUTION DESCRIPTION

### L5M MOBILE SYSTEM

The L5M Mobile Camera System stands out with its industry-leading image sensor, delivering unparalleled low-light performance and precise license plate, make and model recognition. Its global shutter ensures clear capture of high-speed vehicles, while its seamless integration with our advanced software suite, VehicleManager, enables comprehensive data analysis and robust management tools, setting a new standard for law enforcement and security operations.



#### Key Features and Benefits:

- **Superior Detection Capabilities:** The L5M Mobile System leverages dual high-quality color and infrared (IR) sensors with dedicated lenses and IR illumination, ensuring the clarity of license plates even at speeds up to 150 MPH. AI-powered make and model identification and ONVIF-compliant video streaming enhance data accuracy and breadth.
- **Enhanced In-Car User Experience:** CarDetector Mobile software provides audio and visual alerts for hot-listed vehicle detections and allows seamless, in-car investigations. The interface is designed for a familiar, efficient user experience and integrates seamlessly with other Motorola products.
- **Flexible Deployment Options:** The L5M Mobile System can be configured with various lenses for 4 to 85-foot scan distances and mounted in multiple positions on vehicles. The VIP processor supports up to four cameras, enabling continuous scanning at up to 60 FPS. Quick activation via CarDetector Mobile and constant connectivity with GPS and LTE ensure reliable performance.
- **Durable and Low Maintenance:** IP68-rated for harsh conditions, the L5M Mobile System withstands shock, vibration, extreme temperatures, and inclement weather. It is designed for year-round use and includes automatic updates to ensure the latest features and optimal performance.
- **Advanced-Data Management:** Integrating with VehicleManager, the L5M Mobile System facilitates detailed searches, hot list management and advanced analytics on billions of LPR records. The system offers transformative vehicle location intelligence while maintaining industry-leading data control and program success security standards.
- **High-Speed, High-Traffic Performance:** Designed for high-speed, high-traffic environments, the L5M Mobile System captures precise, reliable license plate data, enhancing the effectiveness of law enforcement and security operations.

Deploy the L5M Mobile System to enhance your LPR capabilities with superior image quality, flexible deployment, and advanced data management and analytics, ensuring reliable performance in any environment.



## L5F SOLUTION DESCRIPTION

### L5F CAMERA SYSTEM

The L5F License Plate Recognition Camera System sets a new standard in precision scanning for high-speed, high-traffic roadways, capturing clearer images at greater distances than ever. With state-of-the-art sensors and seamless integration with VehicleManager or VehicleManager Enterprise, the L5F provides a comprehensive fixed solution that delivers real-time alerts, comprehensive searches, and advanced analytics, enhancing community safety and generating revenue.



#### Key Features and Benefits:

- **Enhanced Image Quality:** Equipped with advanced color and infrared sensors, the L5F captures crystal-clear scans in bright and low-light conditions at over 30 frames per second per sensor, ensuring reliable performance in various environmental conditions.
- **Versatile Deployment:** The L5F offers a wide array of focal length options and an IP67 rating, allowing it to be deployed in diverse and challenging locations. This ensures consistent high-quality data collection wherever it's needed.
- **Comprehensive Data Management:** Easily create and manage hotlists and receive immediate notifications and alerts. The L5F simplifies system management and provides comprehensive searching and reporting capabilities, making it easier to locate vehicles of interest.
- **Advanced Software Integration:** Seamlessly pair the L5F with VehicleManager for law enforcement, VehicleManager Enterprise for enterprise solutions or ClientPortal for parking. These integrations offer advanced vehicle location analytics, parking enforcement tools, secure data sharing, and third-party integration, maximizing the utility of your LPR data.
- **High-Speed, High-Traffic Performance:** Designed to perform on high-speed, high-traffic roadways, the L5F ensures accurate and reliable license plate recognition, even in fast-paced environments, providing crucial data for safety and enforcement purposes.
- **Reliable and Durable:** With its IP67 rating, the L5F is built to withstand harsh weather conditions and challenging environments, ensuring long-term reliability and minimal maintenance.

Deploy the L5F to elevate your LPR capabilities with a system designed for superior image quality, versatile deployment, and advanced data management and analytics



## LICENSE PLATE RECOGNITION TECHNOLOGY STATEMENT OF WORK

### OVERVIEW

This Statement of Work (SOW) outlines the responsibilities of Motorola Solutions, Inc. (Motorola) and the Customer for the implementation of fixed or mobile License Plate Recognition (LPR) technology(s) and your License Plate Recognition Technology solution, if Deployment or Installation Services are purchased as part of the Contract. For the purpose of this SOW, the term "Motorola" may refer to our affiliates, subcontractors, or certified third-party partners. A third-party partner(s) (Motorola-certified installer) will work on Motorola's behalf to install your License Plate Recognition Technology system(s) (if applicable).

This SOW addresses the responsibilities of Motorola and the Customer that are relevant to the implementation of the hardware and software components listed in the Solutions Description. Any changes or deviations from this SOW must be mutually agreed upon by Motorola and the Customer and will be addressed in accordance with the change provisions of the Contract. The Customer acknowledges any changes or deviations from this SOW may incur additional cost.

Motorola and the Customer will work to complete their respective responsibilities in accordance with the Project Schedule. Any changes to the Project Schedule must be mutually agreed upon by both parties in accordance with the change provisions of the Contract.

Unless specifically stated, Motorola will perform the work remotely. The Customer will provide Motorola personnel with access to their network and facilities so Motorola is able to fulfill its obligations. The Customer is responsible for acquisition and use of a remote access tool that complies with the regulations controlling use of the remote access tool. All work will be performed during normal business hours based on the Customer's time zone (Monday through Friday from 8:00 a.m. to 5:00 p.m.).

The number and type of software subscription licenses, products, or services provided by Motorola are specifically listed in the Contract and referenced in the SOW. Services provided under this SOW are governed by the mutually executed Contract between the parties, or Motorola's Master Customer Agreement and applicable addenda ("Contract").

### AWARD, ADMINISTRATION, AND PROJECT INITIATION

Project Initiation and Planning will begin following the execution of the Contract between Motorola and the Customer. At the conclusion of Project Planning, Motorola's Project Manager (PM) will begin status meetings and provide status reports on a regular cadence with the Customer's PM. The status report will provide a summary of activities completed, activities planned, progress against the project schedule, items of concern requiring attention, as well as, potential project risks and agreed upon mitigation actions.

Motorola utilizes Google Meet as its teleconference tool. If the Customer desires to use an alternative teleconferencing tool, any costs incurred from the use of this alternate teleconferencing tool will be the responsibility of the Customer.



## FBI-CJIS SECURITY POLICY – CRIMINAL JUSTICE INFORMATION

### CJIS Security Policy Compliance

Motorola does not believe our LPR and License Plate Recognition Technology offerings require compliance with the *FBI-CJIS Security Policy* (CJISSECPOL) based on the definition in Section 4 of CJISSECPOL and how the FBI-CJIS defines Criminal Justice Information. However, Motorola does design its products with the CJISSECPOL security controls as a guide. Motorola's LPR system design and features support best practice security controls and policy compliance. In the event of a CJIS technical audit request, Motorola will support the Customer throughout this process.

### Personnel Security – Background Screening

Motorola will assist the Customer with completing the *CJIS Security Policy Section 5.12 Personnel Security* related to authorized personnel background screening when requested to do so by the Customer. Based on Section 5.12, a Motorola employee is defined as someone who is required to be on the Customer's property with unescorted access. Motorola employees will also have access to the Customer's network(s) and stored information. Motorola has remote access tools to support virtual escorted access to on-premises customer assets.

Additionally, Motorola performs independent criminal background investigations including name based background checks, credential and educational vetting, credit checks, U.S. citizen and authorized worker identity verification on its employees.

Motorola will support the Customer in the event of a CJIS audit request to validate employees assigned to the project requiring *CJIS Section 5.12 Personnel Security* screening and determine whether this list is up to date and accurate. Motorola will notify the Customer within 24 hours or next business day of a personnel status change.

### Security Awareness Training

Motorola requires all employees who will support the Customer to undergo Level 3 Security Awareness Training provided by Peak Performance and their CJIS online training platform. If the Customer does not have access to these records, Motorola can facilitate proof of completion. If the Customer requires additional and/or separate training, Motorola will work with the Customer to accommodate this request at an additional cost.

### CJIS Security Addendum

Motorola requires all employees directly supporting the Customer to sign the CJIS Security Addendum if required to do so by the Customer.

### Third Party Installer

The Motorola-certified third party installer will work independently with the Customer to complete the Section 5.12 Personnel Security checks, complete Security Awareness Training and execute the CJIS Security Addendum.

## COMPLETION CRITERIA

The project is considered complete once Motorola has completed all responsibilities listed in this SOW. The Customer's task completion will occur based on the Project Schedule to ensure Motorola is able to complete all tasks without delays. Motorola will not be held liable for project delays due to incomplete Customer tasks.



The Customer must provide Motorola with written notification if they do not accept the completion of Motorola responsibilities. Written notification must be provided to Motorola within ten (10) business days of task completion. The project will be deemed accepted if no written notification is received within ten (10) business days.

In the absence of written notification for non-acceptance, beneficial use will occur thirty (30) days after functional demonstration of the system.

## **SUBSCRIPTION SERVICE PERIOD**

If the contracted system includes a subscription, the subscription service period will begin upon the Customer's receipt of credentials for access. The provision and use of the subscription service is governed by the Contract.

## **PROJECT ROLES AND RESPONSIBILITIES OVERVIEW**

### **Motorola Project Roles and Responsibilities (if applicable)**

The Motorola Project Team will be assigned to the project under the direction of the Motorola Project Manager. Each team member will be engaged in different phases of the project as necessary. Some team members will be multi-disciplinary and may fulfill more than one role.

In order to maximize effectiveness, the Motorola Project Team will provide various services remotely by teleconference, web-conference, or other remote method in order to fulfill our commitments as outlined in this SOW.

Our experience has shown customers who take an active role in the operational and educational process of their system realize user adoption sooner and achieve higher levels of success with system operation. The subsections below provide an overview of each Motorola Project Team Member.

### **Project Manager (PM)**

The PM will be the principal business representative and point of contact for Motorola. The PM's responsibilities may include but are not limited to:

- Manage Motorola responsibilities related to the delivery of the project.
- Maintain the Project Schedule, and manage assigned Motorola personnel, subcontractors, and suppliers as applicable.
- Coordinate schedules of assigned Motorola personnel, subcontractors, and suppliers as applicable.
- Maintain project communications with the Customer.
- Identify and manage project risks.
- Coordinate collaboration of Customer resources to minimize project delays.
- Evaluate project status against Project Schedule.
- Conduct status meetings on mutually agreed upon dates to discuss project status.
- Provide timely responses to Customer inquiries and issues related to project progress.
- Conduct status calls with the Customer throughout the Project up to and including Go-Live.

### **System Technologist**

The System Technologist (ST) will work with the Customer's Project Team on:

- Camera programing
- Camera alignment



- Licensed Software Training
- Develop and submit Start Up and Commissioning Sign Off (SSU&C)

### **Technical Trainer / Instructor**

The Technical Trainer / Instructor provides training in accordance with the Training Plan provided to the Customer.

### **Motorola-Certified Installer**

The Motorola-certified installer is primarily responsible for installing in-car and fixed LPRs. There are specific requirements the 3rd party partner must meet in order to be considered a Motorola-certified installer, and they include (but are not limited to) the following:

#### **Required Training**

- SSU&C Onsite Training
  - Included Certification testing completed and passed
- Networking (must meet one of the following three requirements)
  - CompTia Network + Certification
  - Networking Degree in IT
  - Basic Networking RDS003
- ASE Certification for Mobile Installers
- Electrical Certification
  - Electrical Certification/Permitting
    - Low Voltage Certification
    - High Voltage Certification
- Equipment Certification
  - Bucket Truck Certification
  - Any applicable testing equipment certification

Other responsibilities the Motorola-certified installer may be involved in include the fixed and/or mobile installation of cellular routers, wired networks, poles, trenching, and conduit runs as well as the manufacturing and/or service of trailers. These activities will only be completed by Motorola if Motorola quotes these services; otherwise, the completion of these services are solely the responsibility of the Customer.

### **Customer Support and Services Team**

The Customer Support and Services Team will provide on-going support to the Customer following Go-Live and final acceptance of the project.

### **Customer Project Roles and Responsibilities (if applicable)**

Motorola has defined key resources that are critical to this project and must participate in all the activities defined in this SOW. During the Project Planning phase, the Customer will be required to provide names and contact information for the roles listed below. It is critical that these resources are empowered to make decisions based on the Customer's operational and administration needs. The Customer Project Team will be engaged from Project Initiation through Beneficial Use of the system. In the event the Customer is unable to provide the resources identified in this section, Motorola may be able to supplement these resources at an additional cost.



## Project Manager

The PM will act as the primary point of contact for the duration of the project. In the event the project involves multiple locations, Motorola will work exclusively with the Customer's primary PM. The PM's responsibilities will include, but are not limited to:

- Communicate and coordinate with other project participants.
- Manage the Customer Project Team including subcontractors and third-party vendors. This includes timely facilitation of tasks and activities.
- Maintain project communications with the Motorola PM.
- Identify tasks required of Customer staff that are outlined in this SOW and the Project Schedule.
- Consolidate all project inquiries from Customer staff to present to Motorola PM.
- Approve a deployment date offered by Motorola.
- Review Project Schedule with the Motorola PM and finalize tasks, dates, and responsibilities.
- Measure and evaluate progress against the Project Schedule.
- Monitor project to ensure resources are available as required.
- Attend status meetings.
- Provide timely responses to issues related to project progress.
- Liaise and coordinate with other agencies, Customer vendors, contractors, and common carriers.
- Review and administer change control procedures, hardware and software certification, and all related project tasks required to meet the deployment date.
- Ensure Customer vendors' readiness ahead of the deployment date.
- Assign one or more personnel to work with Motorola staff as needed for the duration of the project, including one or more representatives from the IT department.
- Identify a resource with authority to formally acknowledge and approve milestone recognition certificates, as well as, approve and release payments in a timely manner.
- Provide Motorola personnel with access to all Customer facilities where system equipment is to be installed. Temporary identification cards are to be issued to Motorola personnel, if required for access.
- Ensure remote network connectivity and access for Motorola resources, if applicable to the solution.
- Assume responsibility for all fees pertaining to licenses, permits, inspections and any delays associated with inspections due to required permits as applicable to this project.
- Provide reasonable care to prevent equipment exposure from contaminants that may cause damage to the equipment or interruption of service.
- Ensure a safe working environment for Motorola personnel.
- Identify and manage project risks.
- Provide signature(s) of Motorola-provided milestone recognition certificate(s) within ten (10) business days of receipt.

## IT Support

IT Support manages the technical efforts and ongoing activities of the Customer's system. IT Support will be responsible for managing Customer provisioning and providing Motorola with the required information for LAN, WAN, server and client infrastructure.

The IT Support Team responsibilities include but are not limited to:

- Participate in delivery and training activities to understand the software and functionality of the system.
- Participate with Customer Subject Matter Experts (SMEs) during the provisioning process and associated training.



- Authorize global provisioning decisions and be the Point of Contact (POC) for reporting and verifying problems.
- Monitor firmware updates
- Implement changes to Customer infrastructure in support of the proposed system.

### **Agency Manager**

The Agency Manager will act as the primary POC upon project completion.

- Push internal requests for updates through appropriate channels
- Monitor all firmware updates and all other security measures for physical hardware as required by the Customer internal policies
- Administer users
- Audit reports
- Manage Hotlist and Hotlist functionality
- Attend Agency Manager training
- Oversee or act as the training POC
- Ensure all Authorized Users are aware of usage restrictions and any applicable terms related to the use of the LPR System
- Controls appropriate use and data storage policies as well as procedures for the data maintained outside the LPR system. This includes when any information is disseminated, extracted or exported out of the LPR system
- Controls and is responsible for developing the policies, procedures, and enforcement for applying deletion/purging and dissemination rules to information within and outside of the LPR system.
- Ensure data and system protection strategies are accomplished through the tools provided by Motorola for account and user management features along with audit and alert threshold features.

### **Subject Matter Experts (SMEs)**

SMEs are a core group of users involved with the analysis, training and implementation process. The SMEs should be experienced users in their own respective field (evidence, dispatch, patrol, etc.) and should be empowered by the Customer to make decisions based on workflows and department policies related to the proposed system.

### **General Customer Responsibilities (If Applicable)**

In addition to the Customer responsibilities listed above, the Customer is responsible for the following:

- **Customer Site.** If the Solution is to be installed at a Customer location ("Site"), the Solution will only be installed and/or evaluated at the Customer sites identified.
- Customer will be responsible for providing all necessary permits, licenses, and other approvals necessary for the installation and use of the Products and the performance of the Services at each applicable Site, including for Motorola to perform its obligations hereunder, and for facilitating Motorola's access to the Sites. This includes, but is not limited to providing a traffic safety plan to facilitate the safe deployment of all Equipment that is installed on, over, or near Sites with active roadways. No waivers of liability will be imposed on Motorola or its subcontractors by Customer or others at Customer facilities or other Sites, but if and to the extent any such waivers are imposed, the Parties agree such waivers are void. The Equipment used for the Services will only be located at such site.
- If the Solution is to be accessed remotely, Customer will only access Solution in the manner described by Solution documentation or as otherwise instructed by Motorola.



- Site Conditions and Issues. Customer will ensure that (a) all Sites are safe and secure, (b) Site conditions meet all applicable industry and legal standards (including standards promulgated by OSHA or other governmental or regulatory bodies), (c) to the extent applicable, Sites have adequate physical space, air conditioning, and other environmental conditions, electrical power outlets, distribution, equipment, connections, and telephone or other communication lines (including modem access and interfacing networking capabilities), and (d) Sites are suitable for the installation, use, and maintenance of the Products and Services. This Agreement is predicated upon normal soil conditions as defined by the version of E.I.A. standard RS-222 in effect on the Effective Date.
- All costs associated with permitting.
- Supply a proper power source to all Motorola Solutions provided equipment.
- Provide ALL points of attachment for hardware that include fixed LPR Cameras and associated equipment and ensuring all equipment is attached in accordance with local policies and codes.
- Supply any new infrastructure required to mount or attach the Motorola Solutions hardware to.
- Trenching as required for the purpose of running electrical power
- All poles and existing infrastructure that are not being purchased from Motorola as part of the LPR solution.
- All Utility locates needed for impacted areas.
- Providing the communications point of attachment for each site.
- When cellular service is used as the point of connection, customer is responsible for providing cellular service and SIM cards if they are not being purchased from Motorola as part of the LPR solution.
- All Customer-provided equipment, including third-party hardware and software needed for the proposed system but not listed as a Motorola deliverable. Examples include end user workstations, network equipment, etc.
- Configure, test, and maintain third-party system(s) that will interface with the proposed system.
- Establish an Application Programming Interface (API) for applicable third-party system(s) and provide documentation that describes the integration to the Motorola system.
- All work is to be performed by Motorola-certified installers. The Customer is responsible for work performed by non-certified installers.
- Upgrades to Customer's existing system(s) in order to support the proposed system.
- Mitigate the impact of upgrading Customer third-party system(s) that will integrate with the proposed system. Motorola strongly recommends working with the Motorola Project Team to understand the impact of such upgrades prior to taking action.
- Electronic versions of any documentation associated with business processes identified.
- Ability to participate in remote project meetings using Google Meet or a mutually agreed upon Customer-provided remote conferencing tool.
- Manage the Hotlist in accordance with the rules and regulations of the Customers State.

Motorola is not responsible for any delays that arise from Customer's failure to perform the responsibilities outlined in this SOW or delays caused by Customer's third-party vendor(s) or subcontractor(s).

## **NETWORK AND HARDWARE REQUIREMENTS**

The following requirements must be met by the Customer prior to Motorola installing the proposed system:

- Provide network connectivity for the transfer and exchange of data for the proposed system.
- Provide remote access for Motorola personnel to configure the system and conduct diagnostics.
- Provide Internet access to fixed and mobile equipment.
- Provide devices such as workstations, tablets, and smartphones with Internet access for system usage. Chrome is the recommended browser for optimal performance. The workstations must support MS Windows 11 Enterprise.



- Provide and install antivirus software for workstation(s).
- Provide Motorola with administrative rights to Active Directory for the purpose of installation, configuration, and support (if applicable).
- Ensure required traffic is routed through Customer's firewall.

Motorola is not responsible for any costs or delays that arise from Customer's failure to meet network and hardware requirements.

## PROJECT PLANNING

A clear understanding of the needs and expectations of Motorola and the Customer is critical to fostering a collaborative environment of trust and mutual respect. Project Planning requires the gathering of specific information to set clear project expectations and guidelines, as well as lay the foundation for a successful implementation.

### Project Planning Session (if applicable)

A Project Planning Session will be scheduled after the Contract has been executed. The Project Planning Session is an opportunity for the Motorola and Customer PM to meet prior to the Project Kickoff Meeting and review key elements of the project and expectations. Depending on the items purchased, the agenda will typically include:

- A high level review of the following project elements:
  - Contract documents.
  - A summary of contracted applications and hardware as purchased.
  - Customer's involvement in project activities to confirm understanding of scope and required time commitments.
  - A high level Project Schedule with milestones and dates.
- Confirm CJIS background investigations and fingerprint requirements for Motorola employees and/or subcontractors.
- Confirm Customer location for Motorola to ship their equipment for installation.

### Motorola Responsibilities

- Schedule the remote Project Planning Session.
- Request the assignment of Customer Project Team and any additional Customer resources that are instrumental to the project's success.
- Provide the initial Project Schedule.
- Baseline the Project Schedule.
- Review Motorola's delivery approach.
- Document mutually agreed upon Project Kickoff Meeting Agenda.
- Request user information required to establish the Customer in associated training portals.

### Customer Responsibilities

- Identify Customer Project Team and any additional Customer resources that are instrumental to the project's success.
- Acknowledge the mutually agreed upon Project Kickoff Meeting Agenda.
- Provide approval to proceed with the Project Kickoff Meeting.



**Motorola Deliverables**

- Project Kickoff Meeting Agenda.

**Project Kickoff (if applicable)**

Motorola will work with the Customer to understand the impact of introducing a new solution and the preparedness needed for a successful implementation.

Note – The Detail Design Review (DDR), if applicable, is completed during the pre-sales process and normally completed prior to Contract award. Delay in the DDR review may impact the project schedule. Motorola will not be responsible for additional costs or delays incurred for Customer requested changes to the DDR.

**Motorola Responsibilities**

- Review Contract documents including project delivery requirements as described in this SOW.
- Discuss the deployment start date and deliver the Deployment Checklist.
- Discuss Mobile LPR equipment installation activities and responsibilities.
- Discuss Fixed LPR installation activities and responsibilities.
- Discuss project team participants and their role(s) in the project with fulfilling the obligations of this SOW.
- Review resource and scheduling requirements.
- Review the DDR, arranging for additional meeting for review as needed
- Review the Credentials Form
- Discuss Motorola remote system access requirements (24-hour access to a secured two-way Internet connection through the Customer's firewall for the purpose of deployment and maintenance).
- Complete all necessary documentation (i.e. fingerprints, background checks, card keys, etc.) required for Motorola resources to gain access to Customer facilities.
- Discuss the Training Plan.
- Review and agree on completion criteria and the process for transitioning to support.

**Customer Responsibilities**

- Provide feedback on project delivery requirements.
- Review the Deployment Checklist.
- Review the roles of project participants to identify decision-making authority.
- Grant Motorola Support access in the License Plate Recognition Technology program
- Validate non-disclosure agreements, approvals, and other related items are complete (if applicable).
- Provide all documentation (i.e. fingerprints, background checks, card keys, etc.) required for Motorola resources to gain access to Customer facilities.

**Motorola Deliverables**

- Project Kickoff Meeting Minutes
- Deployment Checklist



## PROJECT EXECUTION

### Hardware Procurement and Installation (if applicable)

Motorola will procure contracted hardware as part of the ordering process. The Customer is responsible for providing an installation environment that meets manufacturer's specifications for the hardware, which includes but is not limited to:

- Power
- Heating and Cooling
- Network Connectivity
- Access and Security
- Conduit and Cabling

### Motorola Responsibilities

- Procure contracted equipment and ship to the Customer's designated location.
- Verify remote connection to hardware.
- The installer will be responsible for installing all Motorola provided hardware.
- Installer will utilize a certified electrician when wiring power to equipment.
- Verify whether the hardware is properly installed, connected to the network, and positioned to capture license plate data. (if applicable).
- Create a Trip Report outlining the activities completed during configuration and testing of system hardware.

### Customer Responsibilities (if applicable)

- Provide Motorola with the correct IP address(es) for configuration
- Ensure the Customer's network is operational.
- Inventory LPR equipment after arrival at Customer location.
- Procure Customer-provided equipment and make it available at the installation location.
- Install backend server in Customer's designated area (if applicable).
- Confirm the server room complies with environmental requirements (i.e. power, uninterruptible power, surge protection, heating/cooling, etc.)(if applicable).
- Verify the server is connected to the Customer's network and installed for use.(if applicable)
- Conduct a power-on test to validate the installed hardware and software are ready for configuration.
- Provide, install, and maintain antivirus software for server(s) and/or workstation(s).
- Enable outgoing network connection (external firewall) to License Plate Recognition Technology
- Install Customer-supplied Access Points (if applicable).
- Verify all equipment directly connected to power is properly installed and connected to the network (if applicable).
- For remote deployments, the Customer is responsible for verifying all equipment is connected to their network
- Confirm access to installed software on Customer-provided workstation(s).

### Motorola Deliverables

- Contracted Equipment



### Mobile LPR Camera System (If Applicable)

The Motorola-certified installer will complete the installation of the Mobile LPR system(s) within the Customer-provided vehicle(s) or selected location. The installer may also be responsible for installing cellular routers or Wi-Fi radios inside the vehicle(s) for wireless upload of video and images.

The Customer vehicles must be available for the ST to complete the configuration and testing of the contractual number of Mobile LPR cameras. If the Customer does not have all vehicles available during the agreed upon date and time, the Customer may opt to sign-off on the number of Mobile configurations completed. If the Customer requires the ST to complete the full contractual number of Mobile LPR Cameras at a later date and time, additional cost may be incurred.

Note – The Pricing Page will reflect the Mobile LPR installation services by Motorola if Motorola is responsible for the installations.

### Motorola Responsibilities

- Setup server for Mobile LPR digital video recorder (DVR) configuration.
- Create configuration USB used to complete Mobile LPR hardware configuration and validation.
- Travel to the Customer site to conduct configuration and testing of Mobile LPRs.
- Complete Mobile LPR configuration on a single vehicle, and validate the configuration with the Customer.
- Point and aim the Mobile LPR camera for image capturing.
- Install Licensed Software on Customer-provided mobile data terminal (MDT)
- Configure MDT Network Card
- Enable AI in Video Manager
- Configure NetMotion (if applicable)
- Receive Customer approval to proceed with remaining Mobile LPR configurations.
- Complete remaining contracted vehicle configurations.
- Test a subset of completed Mobile LPR hardware configurations.
- For Motorola-certified installer, complete the installation of cellular router and confirm placement of antenna mounting with Customer (if applicable).
- The Motorola-certified installer will install Customer-provided SIM card into cellular router and connect cellular router to the Mobile LPR (if applicable).

### Customer Responsibilities

- Provide Motorola with remote connection and access credentials to complete Mobile LPR hardware configuration.
- Notify Motorola of the vehicle installation location.
- Coordinate and schedule date and time for Mobile LPR hardware configuration(s).
- Make Mobile LPR hardware available to Motorola for configuration and testing in accordance with the Project Schedule.
- Provide cellular SIM Card for Internet connectivity to the installer at time of installation.

### Motorola Deliverables

- Complete Configuration and camera aiming as it applies to the proposed solution.



### Fixed LPR Camera System Configuration (If Applicable)

The Motorola-certified installer will complete the installation of the Fixed LPR system(s) within the Customers designated locations. The installer may also be responsible for installing cellular routers or Wi-Fi radios for wireless upload of video and images. In the instance where Customer has purchased a self-deploy or quick-deploy camera without deployment or installation, the below Motorola responsibilities will be absorbed by the Customer.

#### Motorola Responsibilities

- Review preliminary plans for installation
- Verify with customer that proper permits and authorizations have been obtained
- Identify installation locations (pole or infrastructure asset) on which to install the Fixed LPR camera
- Motorola-certified installer will install the Fixed LPR camera
- Point and aim the Fixed LPR camera for image capturing
- Install License Plate Recognition Technology Software

#### Customer Responsibilities

- Approve installation locations
- Obtain necessary permits and authorizations
- Provide power to installation locations
- Provide any required trenching
- Coordinate with local utility companies in the case of any interrupted service requests or instances

NOTE - The Customer is responsible for having all vehicles and devices available for installation per the Project Schedule. All cellular data fees and Internet connectivity charges are the responsibility of the Customer. When cellular service is used as the point of connection, customer is responsible for providing cellular service, and SIM cards if they are not being purchased from Motorola as part of the LPR solution. If a Motorola-certified installer is not used for installation, Motorola is not responsible for any errors in hardware installation, performance or delays in the Project Schedule. In the event the Customer takes on the responsibility of installing LPR cameras through a Motorola-certified installer, Motorola is also not responsible for any errors in hardware installation, performance or delays in the Project Schedule. For in-car LPR installations, an MDT is required for all vehicles (if applicable).

### Automatic License Plate Recognition (ALPR) Commissioning (If Applicable)

This section highlights the responsibilities of Motorola and the Customer when a Motorola In-Car Video (ICV) system interfaces with the LPR database.

#### Motorola Responsibilities

- Create a Customer account in the LPR data system with authorized user emails.
- Verify License Plate Recognition Technology software has been installed and launched per the Quickstart Guide.
- Provide Mobile LPR - Officer Safety Basic and Advanced Pre-Installation Checklist.
- Provide Agency Manager with Training Materials and Licensed Software MDT installation guide.
- Advise Agency Manager of different options available to add new users.
- Confirm Agency Manager is aware of registration required for Hotlists.
- Confirm Agency Manager understands how to set up data-sharing.



**Customer Responsibilities**

- Identify the Agency Manager.
- Register to receive access to Hotlists.

**SOFTWARE INSTALLATION AND CONFIGURATION (IF APPLICABLE)**

Motorola will install LPR software on a specified number of workstations. The Customer will be responsible for installing the software on the remaining workstations.

**Licensed Software for the Mobile LPR Solution**

Licensed Software is used in conjunction with Mobile LPR cameras. Installation consists of the following activities:

- Network discovery.
- Operating system and software installation.
- Onboarding user / system identity set up.
- Provide user access to the application.

**License Plate Recognition Technology**

License Plate Recognition Technology software is a cloud solution that does not require an onsite server and supports the full LPR Solution.

**Motorola Responsibilities**

- Based on Customer feedback, perform the following activities:
  - Create users, groups, and permissions.
- Test to ensure software is accessible to the Customer

**Customer Responsibilities**

- Verify traffic can be routed through Customer's firewall and reaches end user workstations.

**CloudConnect Installation and Configuration (applicable for CommandCentral Aware purchase)****Motorola Responsibilities**

- Verify remote access capability.
- Remotely configure CloudConnect Virtual Machine within the Cloud Anchor Server.
- Configure network connectivity and test connection to the CloudConnect Virtual Machine.
- Create an IPSEC tunnel.
- Provide Customer with the information for setting up the IPSEC tunnel.

**Customer Responsibilities**

- Provide Motorola with two static IP addresses, corresponding subnet masks/default gateway, and available NTP and DNS IP for the CloudConnect Virtual Machine and the Cloud Anchor Server.
- Confirm with Motorola the network performance requirements are met.
- Configure firewall to allow traffic from IPSEC tunnel.

**Completion Criteria**

- CloudConnect Virtual Machine configuration is complete and accessible throughout the network.



### CommandCentral Evidence (if applicable)

Motorola will work with the Customer to determine best industry practices, current operations environment, and subsystem integration to ensure optimal configuration of your CommandCentral Evidence solution.

#### Motorola Responsibilities

- Use the CommandCentral Admin Portal to provision users, groups, and rules based on Customer Active Directory data.
- Guide the Customer in the configuration of CommandCentral Evidence.

#### Customer Responsibilities

- Supply access and credentials to Customer's Active Directory for the purpose of Motorola conducting CommandCentral Evidence provisioning.
- Respond to Motorola's inquiries regarding users, groups and agency mapping to CommandCentral Evidence.
- Provision policies, procedures, and user permissions.
- Configure evidence as directed by Motorola.

### Third-Party Interfaces (if applicable)

The integration between Motorola's LPR system and the Customer's third-party system may consist of an iterative series of activities depending on the complexity of accessing the third-party system. Interfaces will be installed and configured in accordance with the Project Schedule. The Customer is responsible for engaging third-party vendors as required to facilitate connectivity and testing of the interface(s).

#### Motorola Responsibilities

Develop and configure interface(s) to support the functionality described in the Solution Description.

Establish and validate connectivity between Motorola and third-party systems.

Perform functional demonstration to confirm the interface(s) can transmit and receive data to the Customer's digital evidence management system.

#### Customer Responsibilities

- Act as liaison between Motorola and third-party vendor(s) as required to establish connectivity to the LPR system.
- Provide personnel authorized to make changes to the network and third-party systems to support Motorola's integration efforts.
- Provide network connectivity between the LPR and the third-party system(s).
- Provide information on API, SDKs, data scheme, and any documentation necessary to establish interfaces with all local and remote systems. This information should be provided to the Motorola PM within ten (10) business days of the Interface Engagement Meeting.

**NOTE - At the time of initial design, unknown circumstances, requirements or anomalies may present difficulties with interfacing Motorola products to a third-party application. These difficulties could result in a poorly performing or a non-functional interface. By providing Motorola with this information early in the deployment process, will put us in the best position to mitigate these potential issues. If the resolution requires additional third-party integration, application upgrades, APIs, and/or additional software licenses, the Customer is responsible for addressing these issues at their cost. Motorola is not responsible for any delays or costs associated with third-party applications or**



Customer-provided third-party hardware or software. All APIs provided by Motorola or integrations with third-party software are provided AS IS. Motorola is not liable for any claims or damages associated with third party applications, or Customer-provided third party hardware or software.

## SYSTEM TRAINING

The objective of this section is to prepare for and deliver training. Motorola training consists of computer-based (online) and instructor-led (on-site or remote). Our training delivery methods will vary depending on course content. Training will be delivered in accordance with the Training Plan. As part of our training delivery, Motorola will provide user guides and training materials in an electronic format.

### Online Training (if applicable)

Online training is made available to the Customer through LXP and/or Motorola vetted third party platforms.

#### Motorola Responsibilities

- Designate a LXP Administrator to work with the Customer (if applicable).
- Establish an accessible instance of LXP for the Customer (if applicable).
- Configure a Customer-specific portal view.
- Organize content to align with Customer's selected technologies.
- Create initial Customer user accounts and a single Primary Administrator account..
- Provide technical support for user account and access issues, LXP functionality, and Motorola managed content (if applicable).
- Provide instruction to Customer on building groups.
- Coordinate third party platform usage and additional course offerings

#### Customer Responsibilities

- Provide user information for the initial creation of accounts.
- Complete LXP Administrator training (if applicable).
- Ensure network and Internet connectivity for Customer access to training platforms.

### Instructor-Led Training (On-Site and/or Remote, if applicable)

Instructor-led courses are based on products purchased and the Customer's Training Plan.

#### Motorola Responsibilities

- Deliver User Guides and training materials in an electronic format.
- Perform training in accordance with the provided Training Plan.
- Provide the Customer with training attendance rosters and summarize any pertinent information that may impact end user training.

#### Customer Responsibilities

- Supply classroom(s) with the required computer and audio-visual equipment for training.
- Designate training representatives who will work with the Motorola trainer(s) to deliver the training content.
- Facilitate training of all Customer end users in accordance with the Customer's Training Plan.



**Motorola Deliverables**

- Electronic versions of User Guides and training materials.
- Attendance rosters.

**PROJECT GO-LIVE, CLOSURE, AND HANDOVER TO SUPPORT**

Motorola will utilize the Deployment Checklist throughout the deployment process to verify features and functionality are in line with installation and configuration requirements. The Customer will witness the ST demonstrating the Deployment Checklist and provide feedback as features and functionality are demonstrated. The Customer is considered Live on the system after the equipment has been installed, configured, and made available for use, and training has been delivered or made available to the Customer.

Upon the conclusion of Go-Live, the project is prepared for closure. Project closure is defined as the completion of tasks and the Customer's receipt of contracted components. The Deployment Checklist serves as the artifact that memorializes a project closure. A System Acceptance Certificate will be provided to the Customer for signature to formally close out the project. The Customer has ten (10) business days to provide Motorola with a signed System Acceptance Certificate. If the Customer does not sign off on this document or provide Motorola written notification rejecting project closure, the project will be deemed closed. Upon project closure, the Customer will engage with Technical Support for on-going needs in accordance with the Customer's specific terms and conditions of support.

**Motorola Responsibilities**

- Provide the Customer with Motorola Technical Support engagement process and contact information.
- Provide Technical Support with the contact information of Customer users who are authorized to engage Technical Support.
- Ensure Deployment Checklist is complete.
- Obtain Customer signature on the System Acceptance Certificate.
- Provide Customer survey upon closure of the project.

**Customer Responsibilities**

- Within ten (10) business days of receiving the System Acceptance Certificate, provide signatory approval signifying project closure.
- Provide Motorola with the contact information of users who are authorized to engage Motorola's Technical Support.
- Engage Technical Support as needed.

**Motorola Completion Criteria**

- Provide Customer with survey upon closure of the project.



## ASSUMPTIONS

This SOW is based on the following list of assumptions (if applicable):

- Customer is aware of and abiding by their States' laws, mandates and requirements in relation to the Hotlist
- Pole installations will be done on grassy/dirt/gravel areas or sites where excavation can easily be done with standard auger equipment.
- Site conditions meet all applicable industry and legal standards (including standards promulgated by OSHA or other governmental or regulatory bodies)
- Information provided and approved in the Presales DDR process was accurate



## Purchase Order Checklist NA OM

Marked as PO/ Contract/ Notice to Proceed on Company Letterhead <b>(PO will not be processed without this)</b>
PO Number/ Contract Number
PO Date
Vendor = Motorola Solutions, Inc.
Payment (Billing) Terms/ State Contract Number
Bill-To Name on PO must be equal to the <i>Legal</i> Bill-To Name
Bill-To Address
Ship-To Address (If we are shipping to a MR location, it must be documented on PO)
Ultimate Address (If the Ship-To address is the MR location then the Ultimate Destination address must be documented on PO )
PO Amount must be equal to or greater than Order Total
Non-Editable Format (Word/ Excel templates cannot be accepted)
Tax Exemption Status
Signatures (As required)

**NOTE:** When an email order is submitted a confirmation is sent from Motorola AutoNotify referencing a **case number**.

Once checklist is complete, order still must go through **Order Validation/Credit Approval**

# Fontana Police Department LPR System Service Plan

February 3, 2026

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## Section 1

# Overview and Definitions

## 1.1. Overview

This document presents the deliverables, role, and responsibilities of Motorola and Customer in the delivery of a comprehensive Service Plan for Customer's License Plate Recognition (LPR) Camera and Vehicle Intelligence System.

The LPR Service Plan consists the following interlinked elements:

- LPR Camera Remote Monitoring. The operating status of fielded LPR cameras is monitored remotely from Motorola's Network Operations Center (NOC). Upon detection of a camera issue, the NOC and Motorola Technical Support assess the issue and determine resolution actions.
- Onsite Response. In the event that an LPR system element experiences an issue that cannot be remotely resolved, a field service technician is dispatched to address the incident on site.
- **Preventive Maintenance**. In order to proactively identify potential developing issues, LPR sites are inspected on a set cadence to verify the ongoing physical integrity of the equipment.

The LPR Service Plan scope is applied to the equipment enumerated in this document, under "Covered Equipment".

## 1.2. Definitions

### 1.2.1. Centralized Managed Support Operations

The cornerstone of Motorola's support process is the Centralized Managed Support Operations (CMSO) organization, which includes the Service Desk, technical support teams, and the Network Operations Center (NOC). The CMSO is staffed 24/7 by experienced personnel, including service desk specialists and product support specialists.

The Service Desk provides a single point of contact for all service-related items, including communications between the Customer, Motorola, and third-party subcontractors. The Service Desk processes service requests, service incidents, and change requests. The Service Desk dispatches field resources and communicates with stakeholders in accordance with predefined response times.

All incoming transactions through the Service Desk are recorded, tracked, and updated through the Motorola case management system.

The Service Desk and NOC coordinate with the field service teams that serve the Customer locally.

### 1.2.2. Field Service

Motorola authorized and qualified Field Service Technicians perform on-site activities, field repair, and preventive maintenance tasks as contracted. These technicians are integrated with the Service Desk



and with Technical Support teams and Product Engineering as required to resolve repair and maintenance requests.

### **1.2.3. Customer Support Manager**

A Motorola Customer Support Manager (CSM) will be the Customer's key point of contact for defining and administering services. The CSM monitors that committed deliverables are executed per the statement of work, and is the Customer's advocate in our service relationship.

The CSM's initial responsibility is to create the Customer Support Plan (CSP) in collaboration with the Customer. The CSP functions as an operating document that personalizes the services described in this document. The CSP contains Customer-specific information, such as site names, site access directions, key contact persons, incident handling instructions, and escalation paths for special issues. The CSP also defines the division of responsibilities between the Customer and Motorola so response protocols are pre-defined and well understood when the need arises.

The CSP governs how the services will be performed and will be automatically integrated into this SOW by this reference. The CSM and Customer will review and amend the CSP on a mutually agreed cadence so the CSP remains current and effective in governing the services.

### **1.2.4. Customer Hub**

Customer Hub is an online web portal that enables Customer representatives to:

- Electronically submit incidents and service requests to the Service Desk
- View and update incident case information and status

The portal is accessed from a desktop, laptop, tablet or smartphone web browser.



# LPR Remote Monitoring Service

## Statement of Work

This Statement of Work (“SOW”), including all of its subsections and attachments, is an integral part of the applicable agreement and applicable addenda (“Agreement”) between Motorola Solutions, Inc. (“Motorola Solutions”) and the customer (“Customer”). All services provided under this SOW shall be governed by the terms of the Agreement.

### 2.1. Overview

The LPR Remote Monitoring service provides Motorola Solutions’ Network Operations Center (“NOC”) with operational status of Customer’s LPR cameras, enabling the NOC to provide proactive technical support response to defined alerts from the Customer’s camera system. When an actionable event takes place, it becomes an incident. Centralized Managed Support Operations (“CMSO”) technologists acknowledge and assess these incidents, and initiate a defined response.

### 2.2. Description of Service

This service is made up of two main components:

1. Upon initial purchase of this Service, Motorola Customer Representatives will onboard the Customer to receive service.
2. The alerts will be monitored and responded to by the NOC.

Alerts will be generated based on the health status of the camera. These alerts may be tied to events like a camera losing power or not recording detections after a defined period of time.

### 2.3. Scope

Remote Monitoring service will provide a response to detected health status alerts. The NOC will begin the standard troubleshooting process on the system directly and initiate the appropriate next steps.

### 2.4. Motorola Solutions Responsibilities

- Verify connectivity and event monitoring prior to system acceptance or start date of the Service.
- Once alerted, create an incident, as necessary. Gather information to perform the following
  - Describe the event
  - Assign and track the incident to resolution (if applicable)
- Electronically transmit the Incident ticket to the Customer.
- Maintain communication as needed with the Customer in the field until incident resolution.
- Upon request, provide updates on incident resolution to the Customer.
- The NOC will attempt to resolve the incident remotely, in collaboration with Customer.
- If the incident cannot be remotely resolved, the NOC will dispatch a Motorola on-site technician,



provided on-site service has been contracted by Customer.

## 2.5. Customer Responsibilities

- Provide internet or LTE connectivity for the camera(s) included in this service, unless otherwise provided as agreed upon by Motorola Solutions.
- Purchase camera licenses for any cameras covered by this service.
- Provide access to the camera as needed for troubleshooting efforts.
- Provide continuous utility service to any Motorola Solutions supported equipment installed or used at the Customer's premises to support delivery of the service. The Customer agrees to take reasonable due care to secure the Motorola Solutions supported equipment from theft or damage while on the Customer's premises.
- Prior to contract start date, provide Motorola Solutions with pre-defined information necessary to complete a Customer Support Plan (CSP), including:
  - Incident notification preferences and procedure
  - Repair verification preference and procedure
  - Database and escalation procedure forms
- Submit timely changes in any information previously supplied to Motorola Solutions and included in the CSP.
- Notify the CMSO when the Customer performs any activity that impacts the system. Activity that impacts the system may include, but is not limited to: installing software or hardware upgrades, performing upgrades to the network, renaming elements or devices within the network, moving (including installing/reinstalling/deinstalling) cameras, and taking down part of the system to perform maintenance. All such changes must be communicated through the opening of a Change ("CRQ) ticket with the NOC.
- Allow Motorola Solutions field service technician, if designated in the CSP, access to remove Motorola Solutions-owned monitoring equipment upon cancellation of service.
- Provide Motorola Solutions with all Customer-managed passwords required to access the Customer's system upon request, when opening a request for service support, or when needed to enable response to a technical issue.
- Pay additional support charges above the contracted service agreements that may apply if it is determined that system faults were caused by the Customer or a third party making changes to the System without written approval from Motorola Solutions, or if Customer-provided network connectivity is not capable of supporting consistent heartbeat event transmission. Additional fees may be necessary to resolve an issue, based on the exclusions above.
- Cooperate with Motorola Solutions and perform reasonable or necessary acts to enable Motorola Solutions to provide these services.

## 2.6. Limitations and Exclusions

The following activities are outside the scope of the LPR Remote Monitoring service:

- Motorola Solutions will not monitor alerts from any elements outside of the Customer's identified LPR solution, or monitor infrastructure provided by a third party, unless specifically agreed upon in writing. Monitored elements must be within the Motorola LPR Solution and capable of sending alerts to the monitoring platform.



- Customer shall inform Motorola Solutions of any changes made to the Motorola Solutions System. Motorola Solutions is not responsible or liable for Services necessary due to such changes. Additional support charges above contracted service agreement fees may apply if Motorola Solutions determines that system faults were caused by the Customer or a third party making changes to the System without written approval from Motorola Solutions.
- Monitoring of network transport, such as WAN ports, WAN Cloud and redundant paths, unless provided by supplemental service outside this standard scope.
- On-site visits required to resolve technical issues that cannot be resolved by working remotely with the Customer's technical resource.
- System installations, hardware upgrades and expansions.
- Customer training.
- Hardware repair and/or replacement.
- Network security services.
- Information Assurance.
- Customer-provided or third-party equipment, services or software not provided by Motorola.

## 2.7. Response Times

In the event of an incident, a ticket is opened. Motorola Solutions will provide an initial response during normal business hours: 8:00 a.m. to 5:00 p.m., Monday through Friday; excluding statutory (Federal and State) holidays, and excluding Customer-specific holidays when a Customer representative would not be available to collaborate with the CMSO Service Desk. Motorola's response time will be based on the Customer's local time zone.

Upon ticket opening, the CMSO Service Desk and Technical Support will determine if a replacement camera and/or other ancillary equipment will be required to resolve the incident. Motorola will then notify Customer of such determination.

If LPR on-site service is contracted, the NOC will transfer the incident to a Motorola field service technician to continue restoral actions, in accordance with the on-site statement of work.



## Section 3

# LPR Onsite Response and Replacement Service Statement of Work

This Statement of Work (“SOW”), including all of its subsections and attachments, is an integral part of the applicable agreement and applicable addenda (“Agreement”) between Motorola Solutions, Inc. (“Motorola Solutions”) and the customer (“Customer”). All services provided under this SOW shall be governed by the terms of the Agreement.

## 3.1. Overview

The LPR Onsite Response & Replacement Service (“LPR Onsite Service”) provides incident management for onsite technical service requests. The service is delivered by Motorola’s Centralized Managed Support Operations (“CMSO”) in cooperation with a local service provider.

## 3.2. Description of Service

The Motorola CMSO team will receive and manage a request that requires in-field support. The initiator of this request may be Customer or Motorola’s NOC (for incidents generated by the LPR Remote Monitoring Service).

The Field Service Technician, dispatched and coordinated by Motorola, will travel to the Customer’s location to restore a malfunctioning camera system in accordance with the Response Times stipulated in this SOW.

Motorola will manage incidents as described in this SOW. The CMSO Service Desk will maintain contact with the Field Service Technician until incident closure.

## 3.3. Inclusions

LPR Onsite Service is provided for Motorola-manufactured equipment, specifically the L5F, L6D, and L6Q camera and associated ancillary components.

## 3.4. Motorola Solutions Responsibilities

- Receive service requests.
- Dispatch a Field Service Technician, as necessary and in accordance with Motorola standard procedures, and provide the technician with the necessary incident information.
- Provide the Field Service Technician access to relevant Customer information, as needed.
- The Field Service Technician will perform the following
  - Evaluate the Customer’s environment and equipment to determine the source of the issue. This may result in restoration of camera functionality without replacement.
  - If necessary, replace defective LPR equipment, using a Customer-provided replacement device. In the event that a replacement unit is not on-hand, repair will be postponed until



- a replacement unit can be sourced.
- If the defective LPR equipment is covered under warranty, the Motorola Field Servicer will initiate a warranty claim, filing a Return Material Authorization (RMA), on behalf of Customer, to secure a replacement device.
- If Customer has established a spare pool of equipment that may be used to effect replacement of a faulty device, the Motorola Field Service Technician will use the spare pool to effect device restoration.
- Update the component with the latest Firmware and/or Software updates and confirm updates.
- Technician will be equipped with the tools and documentation needed to perform the work and will supply ancillary minor materials and minor parts required to perform the service.

### 3.5. Customer Responsibilities

- Site Conditions:
  - All sites shall be accessible by standard vehicles
  - Camera equipment shall be accessible using a standard, 14-foot A-frame ladder
  - Camera equipment shall be accessible using a 40-foot bucket truck, if needed
- Prior to start date, provide Motorola with the information needed to complete the Customer Support Plan (CSP)
- As part of service onboarding, establish a Maintenance User Account (username/login) in VehicleManager and provide it to the responding Motorola field service technician, to be utilized by the technician in effecting camera configuration as needed.
- Submit timely changes to any information, previously supplied to Motorola, which is needed for Motorola to perform the service.
- If Customer establishes a spare pool of equipment to be used by Motorola for camera system service restoration, Customer and Motorola will mutually agree on a storage location that will enable the Motorola Field Service Technician to effect field repair/restoration in a timely and efficient manner (i.e. minimizing return trips to faulty sites). Customer agrees to review with Motorola, from time to time, the content of the spare pool, and to augment the spare pool as needed to maintain a mutually agreed upon efficient repair/restoration process.
- Provide the following information when initiating a service request:
  - Serial number of Camera
  - Assigned System ID number
  - Problem description and site location
  - Other pertinent information requested by Motorola to open an incident
- Maintain and store software needed to restore the system in an easily accessible location.
- Maintain and store proper system backups in an easily accessible location.
- Provide a primary onsite contact to be available, as needed, to the Motorola technician.
- Cooperate with Motorola and perform reasonable or necessary acts to enable Motorola to provide these services.
- Permits, Traffic Control, and Safety
  - Secure permits and local licensing associated with Public Safety
  - Procure and coordinate traffic control needed to perform the service
  - Procure, coordinate, or staff safety personnel and equipment



- Provide site escorts, if required.
- Procuring any electrical or utility work that may be required to restore operation of the equipment
- Provide Field Service Technician with prompt and safe access to equipment. Customer will ensure that (a) all Sites are safe and secure, (b) Site conditions meet all applicable industry and legal standards (including standards promulgated by OSHA or other governmental or regulatory bodies), (c) to the extent applicable, Sites have adequate physical space, air conditioning, and other environmental conditions, electrical power outlets, distribution, equipment, connections, and telephone or other communication lines (including modem access and interfacing networking capabilities), and (d) Sites are suitable for the installation, use and maintenance of the Products and Services. Customer is responsible for providing a security detail to facilitate a safe working environment, at Motorola's request, while a Motorola employee or servicer/subcontractor is conducting on-site demonstrations, installations or site walks. If Motorola or Customer identifies any deficiencies or non-conformities in the Site, Customer will promptly remediate such issues or the Parties will select a replacement Site.
- In the event that Motorola agrees in writing to provide supplemental LPR Onsite Service to Customer-provided third-party elements, the Customer agrees to obtain and provide applicable third-party consents or licenses to enable Motorola to provide the service. All services provided by Motorola in this case are provided AS IS with no warranties or representations. Additionally, Motorola disclaims all liability for any claims related to supplemental services and third-party elements.

### 3.6. Limitations and Exclusions

The following items are excluded from this service:

- All Motorola-manufactured equipment beyond the post-cancellation support period.
- Any technical service requests related to third-party equipment or software, including Broadband Services and related hardware.
- Physically damaged equipment.
- Accessories and consumable items including, but not limited to, batteries, connectors, cables, toner or ink cartridges, tower lighting, laptop computers, monitors, keyboards and mouse.
- Retrieval of video/data from malfunctioning LPR Cameras.
- Construction related services and poles.
- Any fees or expenses not explicitly included under Motorola Responsibilities, including but not limited to parking, stemming from road closure and positioning of equipment needed to perform the services.
- Any relocation of equipment.
- Non-standard configurations, customer-modified equipment, and certain third-party equipment, software or solutions.
- Any maintenance and/or remediation required as a result of a virus or unwanted cyber intrusion.
- Any services and replacements during unsafe conditions, including but not limited to Acts of God, Natural Disasters and unsafe weather and site conditions



## 3.7. Response Times

Field service is provided during normal business hours: 8:00 a.m. to 5:00 p.m., Monday through Friday; excluding statutory (Federal and State) holidays, and excluding Customer-specific holidays when a Customer representative would not be available to collaborate with the CMSO Service Desk. Motorola's response time will be based on Customer's local time zone.

Field Service Technician will arrive on-site within five (5) business days of initial dispatch. This time may be extended by mutual agreement, in the event that Customer requires more time to arrange traffic control or a replacement unit is not on-hand to restore the affected camera.



# LPR Preventive Maintenance Service Statement of Work

This Statement of Work (“SOW”), including all of its subsections and attachments, is an integral part of the applicable agreement and applicable addenda (“Agreement”) between Motorola Solutions, Inc. (“Motorola Solutions”) and the customer (“Customer”). All services provided under this SOW shall be governed by the terms of the Agreement.

## 4.1. Overview

Preventive Maintenance for L6Q, L5F, L6D, and L5M camera systems ensures that the Customer’s camera system remains in proper functioning order throughout its life.

## 4.2. Description of Service

Preventive Maintenance provides onsite operational tests and maintenance on the Customer’s LPR camera system to ensure the equipment is functioning to Motorola Solutions specifications.

## 4.3. Inclusions

Preventive Maintenance will be scheduled with the customer on an annual basis (one time in a one-year service contract cycle) and performed during standard business hours, unless otherwise agreed to in writing. After the service starts, if the system or Customer requirements dictate that the service must occur outside of standard business hours, an additional quotation will be provided. The Customer is responsible for any charges associated with unusual access requirements or expenses.

## 4.4. Motorola Solutions Responsibilities

- Define an initial schedule with the Customer at the start of the contract year. Changes shall be mutually agreed upon.
- Undertake commercially reasonable efforts to schedule the preventive maintenance work at all sites in a continuous and uninterrupted sequential fashion, with the aim of completing the entire preventive maintenance cycle within a mutually agreed defined period.
- Notify the Customer of any planned system downtime needed to perform the service.
- Open a case, classed as a “Change Request” (CHG), with Motorola Support to notify of the onsite visit and Preventive Maintenance activity taking place at the Customer Site.
- Field Service Technician will inspect the items listed in the table below.
- Maintain communication with the Customer as needed until completion of the Preventive Maintenance.
- Determine, in its sole discretion, when a finding requires additional onsite support beyond the services described in this SOW, and notify the Customer of an alternative course of action.



Additional costs may apply. For findings requiring additional technical support, the Field Service Technician will assist in opening an incident with the Motorola Solutions Technical Support team

- Provide the Customer with a report of the maintenance outcomes along with any recommended actions. Time allotment for report completion is to be mutually agreed.

## 4.5. Customer Responsibilities

- Provide preferred schedule for Preventive Maintenance to Motorola.
- Undertake commercially reasonable efforts to schedule the preventive maintenance work for all sites in a continuous and uninterrupted sequential fashion, with the aim of completing the entire preventive maintenance cycle within a mutually agreed defined period.
- Site Conditions:
  - All sites shall be accessible by standard vehicles
  - Camera equipment shall be accessible using a standard, 14-foot A-frame ladder
  - Camera equipment shall be accessible using a 40-foot bucket truck, if needed
- Authorize and acknowledge any scheduled system downtime.
- As part of service onboarding, establish a Maintenance User Account (username/login) in VehicleManager and provide it to the responding Motorola Field Service Technician, to be utilized by the technician in effecting the service.
- Provide Motorola Solutions with requirements necessary for access to secure facilities. Maintain periodic backup of databases, software applications, and firmware.
- Permits, Traffic Control, and Safety
  - Secure permits and local licensing associated with Public Safety
  - Procure and coordinate traffic control needed to perform the service
  - Procure, coordinate, or staff safety personnel and equipment
- Provide site escorts, if required, in a timely manner.
- Procuring any electrical or utility work that may be required to restore operation of the equipment
- Establish and maintain a suitable environment (heat, cooling, light, and power) for the equipment location as described in equipment specifications, and provide Motorola Solutions full, free, and safe access to the equipment so that Motorola Solutions may provide services. All sites shall be accessible by standard service vehicles.
- In the event that Motorola Solutions agrees in writing to provide supplemental Preventive Maintenance to third-party elements provided by Customer, Customer agrees to obtain any third-party consents or licenses required to enable Motorola Solutions field service technician to access the sites to provide the service. Motorola will not be held responsible for any requested and conducted maintenance to third party elements as it relates to warranties.
- For LPR Cloud customers, Customer is responsible for providing, configuring, and maintaining their equipment to connect to the cloud instance. Motorola will have no liability for Customer's failure to do so. Motorola will not uninstall or reinstall.
- Customer's failure or delay to perform its responsibilities may result in delays or Motorola's inability to perform its obligations under this SOW. Motorola will not be liable for any such delays or performance limitations.



## 4.6. Limitations and Exclusions

The following items are excluded from this service:

- All Motorola-manufactured equipment beyond the post-cancellation support period.
- Any technical service requests related to third-party equipment or software, including Broadband Services and related hardware.
- Physically damaged equipment.
- Accessories and consumable items including, but not limited to, batteries, connectors, cables, toner or ink cartridges, tower lighting, laptop computers, monitors, keyboards and mouse.
- Retrieval of video/data from malfunctioning LPR Cameras.
- Construction related services and poles.
- Any fees or expenses not explicitly included under Motorola Responsibilities, including to but not limited to parking, stemming from road closure and positioning of equipment needed to perform the services.
- Any relocation of equipment, deinstallation or installation of LPR cameras.
- Non-standard configurations, customer-modified equipment, and certain third-party equipment, software or solutions.
- Any WiFi Access Points, routers, switches, firewalls, other network related products.
- Network transport link performance verification.
- Any maintenance and/or remediation required as a result of a virus or unwanted cyber intrusion.
- Any services and replacements during unsafe conditions, including but not limited to Acts of God, Natural Disasters, and unsafe weather and site conditions.

## 4.7. Preventive Maintenance Tasks

The Preventive Maintenance service will inspect the following, as applicable.

Preventive Maintenance Checklist		
Camera	Firmware	Confirm most current firmware version is loaded on the LPR camera.
	Field of View	Verify field of view is properly capturing plate reads consistently.
	Lens Cleaning	Clean the lens carefully with ammonia-free glass cleaner and a microfiber cloth to maintain image quality.
	Lens Cover Condition	Verify the lens cover or shield is free of scratches, fogging, or other issues impacting image quality.
	Camera Housing	Inspect the camera housing for cracks, dents, or damage affecting weather resistance.
Cables	Cables Condition	Inspect all exposed cables for wear, cracking or fraying, particularly in high UV or moisture areas.
	Connectors	Inspect connectors on both ends of camera cable for



Preventive Maintenance Checklist		
		signs of corrosion or wear, to ensure reliable connections.
	Weatherproof Seals	Check that all seals and gaskets are intact, preventing water or dust ingress.
Enclosure (L5F Only)	Communications Box	Confirm no water ingress and check for any signs of pest intrusion.
		Visually inspect all connection points inside the enclosure for power and data transmission for signs of corrosion or deterioration.
Edge Compute Appliance (L5F/L5M Only)	VLP/VIP Processor	Visually inspect all connection points on the VLP/VIP for power and data transmission for signs of corrosion or deterioration.
	Firmware	Confirm most current Firmware version is loaded on the VLP/VIP.
Brackets	Corrosion Check on Metal Parts	Examine all metal parts, including mounting screws and brackets, for signs of rust or corrosion, especially in high-humidity or salt-air environments.
	Mounting	Inspect mounting brackets (bolts, ram ball, steel strapping, etc.) for a secure and stable install.
		For magnetically mounted devices, visually inspect the mag-mount for signs of rust or corrosion.

Note: Adhering to this preventative maintenance plan, including proper lens care, will enhance the reliability and durability of the camera systems. This plan ensures each camera performs optimally in various environmental conditions while minimizing downtime and maintenance costs.

## 4.8. Preventive Maintenance Delivery

Preventive Maintenance is to be scheduled during normal business hours: 8:00 a.m. to 5:00 p.m., Monday through Friday; excluding statutory (Federal and State) holidays, and excluding Customer-specific holidays when a Customer representative would not be available to collaborate with the field servicer. Scheduling will be based on Customer's local time zone.

In the event that traffic control/lane closure is needed to perform the preventive maintenance, Customer and Motorola will mutually confirm all necessary resources are scheduled for the work at least forty-eight (48) hours prior to the site visit.



Section 5

# Covered Equipment

## 5.1. Equipment Summary

The deliverables defined in these Statements of Work apply to the following covered equipment quantities:

<b>Total Comms Box</b>	<b>58</b>
Fixed SD	60
Fixed L5F	55
<b>Total Fixed</b>	<b>115</b>
<b>Total L6Q</b>	<b>10</b>
<b>Camera Grand Total</b>	<b>125</b>
L6Q Bucket Sites	9
Fixed Sites	16
<b>Total Bucket Sites</b>	<b>25</b>

## 5.2. Camera Locations

The covered equipment is located at the following sites:

Site	DOT	System Name	Camera Name	Comms Box	Type
13	EB	EB-Valley-Citrus-Ln1	EB_Valley_Citrus_Ln1	1	REAPERSD
13	EB	EB-Valley-Citrus-Ln2	EB_Valley_Citrus_Ln2		REAPERSD



Site	DOT	System Name	Camera Name	Comms Box	Type
13	NB	NB-Citrus-Valley-Ln1	NB_Citrus_Valley_Ln1	1	REAPERSD
13	NB	NB-Citrus-Valley-Ln2	NB_Citrus_Valley_Ln2		REAPERSD
13	SB	SB-Citrus-Valley-Ln1	SB_Citrus_Valley_Ln1	1	REAPERSD
13	SB	SB-Citrus-Valley-Ln2	SB_Citrus_Valley_Ln2		REAPERSD
13	WB	WB-Valley-Citrus-Ln1	WB_Valley_Citrus_Ln1	1	REAPERSD
13	WB	WB-Valley-Citrus-Ln2	WB_Valley_Citrus_Ln2		REAPERSD
14	EB	EB-Valley-Sierra-Ln1	EB_Valley_Sierra_Ln1	1	REAPERSD
14	EB	EB-Valley-Sierra-Ln2	EB_Valley_Sierra_Ln2		REAPERSD
14	NB	NB-Sierra-Valley-Ln1	NB_Sierra_Valley_Ln1	1	REAPERSD
14	NB	NB-Sierra-Valley-Ln2	NB_Sierra_Valley_Ln2		REAPERSD
14	NB	NB-Sierra-Valley-Ln3	NB_Sierra_Valley_Ln3		REAPERSD
14	SB	SB-Sierra-Valley-Ln1	SB_Sierra_Valley_Ln1	1	REAPERSD



Site	DOT	System Name	Camera Name	Comms Box	Type
14	SB	SB-Sierra-Valley-Ln2	SB_Sierra_Valley_Ln2		REAPERSD
14	SB	SB-Sierra-Valley-Ln3	SB_Sierra_Valley_Ln3		REAPERSD
14	WB	WB-Valley-Sierra-Ln1	WB_Valley_Sierra_Ln1	1	REAPERSD
14	WB	WB-Valley-Sierra-Ln2	WB_Valley_Sierra_Ln2		REAPERSD
3	SB	SB-Citrus-Baseline-Ln1	SB_Citrus_Baseline_Ln1	1	REAPERSD
3	WB	WB-Baseline-Citrus-Ln1	WB_Baseline_Citrus_Ln1	1	REAPERSD
3	EB	EB-Baseline-Citrus-Ln1	EB_Baseline_Citrus_Ln1	1	REAPERSD
3	EB	EB-Baseline-Citrus-Ln2	EB_Baseline_Citrus_Ln2		REAPERSD
3	EB	EB-Baseline-Citrus-Ln3	EB_Baseline_Citrus_Ln3		REAPERSD
3	NB	NB-Citrus-Baseline-Ln1	NB_Citrus_Baseline_Ln1	1	REAPERSD
3	NB	NB-Citrus-Baseline-Ln2	NB_Citrus_Baseline_Ln2		REAPERSD
3	SB	SB-Citrus-Baseline-Ln2	SB_Citrus_Baseline_Ln2	1	REAPERSD



Site	DOT	System Name	Camera Name	Comms Box	Type
3	WB	WB-Baseline-Citrus-Ln2	WB_Baseline_Citrus_Ln2	1	REAPERSD
3	WB	WB-Baseline-Citrus-Ln3	WB_Baseline_Citrus_Ln3		REAPERSD
5	EB	EB-Foothill-Alder-Ln1	EB_Foothill_Alder_Ln1	1	REAPERSD
5	EB	EB-Foothill-Alder-Ln2	EB_Foothill_Alder_Ln2		REAPERSD
5	EB	EB-Foothill-Alder-Ln3	EB_Foothill_Alder_Ln3		REAPERSD
5	NB	NB-Alder-Foothill-Ln1	NB_Alder_Foothill_Ln1	1	REAPERSD
5	NB	NB-Alder-Foothill-Ln2	NB_Alder_Foothill_Ln2		REAPERSD
5	SB	SB-Alder-Foothill-Ln1	SB_Alder_Foothill_Ln1	1	REAPERSD
5	SB	SB-Alder-Foothill-Ln2	SB_Alder_Foothill_Ln2		REAPERSD
5	WB	WB-Foothill-Alder-Ln1	WB_Foothill_Alder_Ln1	1	REAPERSD
5	WB	WB-Foothill-Alder-Ln2	WB_Foothill_Alder_Ln2		REAPERSD
6	EB	EB-Foothill-Cherry-Ln1	EB_Foothill_Cherry_Ln1	1	REAPERSD



Site	DOT	System Name	Camera Name	Comms Box	Type
6	EB	EB-Foothill-Cherry-Ln2	EB_Foothill_Cherry_Ln2		REAPERSD
6	EB	EB-Foothill-Cherry-Ln3	EB_Foothill_Cherry_Ln3		REAPERSD
6	NB	NB-Cherry-Foothill-Ln1	NB_Cherry_Foothill_Ln1	1	REAPERSD
6	NB	NB-Cherry-Foothill-Ln2	NB_Cherry_Foothill_Ln2		REAPERSD
6	NB	NB-Cherry-Foothill-Ln3	NB_Cherry_Foothill_Ln3		REAPERSD
6	SB	SB-Cherry-Foothill-Ln1	SB_Cherry_Foothill_Ln1	1	REAPERSD
6	SB	SB-Cherry-Foothill-Ln2	SB_Cherry_Foothill_Ln2		REAPERSD
6	SB	SB-Cherry-Foothill-Ln3	SB_Cherry_Foothill_Ln3		REAPERSD
6	WB	WB-Foothill-Cherry-Ln1	WB_Foothill_Cherry_Ln1	1	REAPERSD
6	WB	WB-Foothill-Cherry-Ln2	WB_Foothill_Cherry_Ln2		REAPERSD
6	WB	WB-Foothill-Cherry-Ln3	WB_Foothill_Cherry_Ln3		REAPERSD
7	EB	EB-Jurupa-Cherry-Ln1	EB_Jurupa_Cherry_Ln1	1	REAPERSD



Site	DOT	System Name	Camera Name	Comms Box	Type
7	EB	EB-Jurupa-Cherry-Ln2	EB_Jurupa_Cherry_Ln2		REAPERSD
7	EB	EB-Jurupa-Cherry-Ln3	EB_Jurupa_Cherry_Ln3		REAPERSD
7	NB	NB-Cherry-Jurupa-Ln1	NB_Cherry_Jurupa_Ln1	1	REAPERSD
7	NB	NB-Cherry-Jurupa-Ln2	NB_Cherry_Jurupa_Ln2		REAPERSD
7	NB	NB-Cherry-Jurupa-Ln3	NB_Cherry_Jurupa_Ln3		REAPERSD
7	SB	SB-Cherry-Jurupa-Ln1	SB_Cherry_Jurupa_Ln1	1	REAPERSD
7	SB	SB-Cherry-Jurupa-Ln2	SB_Cherry_Jurupa_Ln2		REAPERSD
7	WB	WB-Jurupa-Cherry-Ln1	WB_Jurupa_Cherry_Ln1	1	REAPERSD
7	WB	WB-Jurupa-Cherry-Ln2	WB_Jurupa_Cherry_Ln2		REAPERSD
7	WB	WB-Jurupa-Cherry-Ln3	WB_Jurupa_Cherry_Ln3		REAPERSD
17	WB	60100-603613	WB Miller and Locust NEW		L6Q
18	EB	EB-Arrow Blvd-Tamarind Ave	EB-Arrow Blvd-Tamarind Ave		L6Q



Site	DOT	System Name	Camera Name	Comms Box	Type
18	WB	WB-Arrow Blvd-Tamarind Ave .1	WB-Arrow Blvd-Tamarind Ave .1		L6Q
19	EB	EB Duncan Canyon - Lytle Creek Road - 2	EB Duncan Canyon - Lytle Creek Road - 2		L6Q
20	EB	EB Miller Ave - Beech Ave	EB Miller Ave - Beech Ave		L6Q
21	EB	EB-MillerAve-MylesCt 1.9	EB-MillerAve-MylesCt 1.9		L6Q
22	NB	NB-MullberryAv-PhiladelphiaAv	NB-MullberryAv-PhiladelphiaAv		L6Q
23	SB	SB-MullberryAv-CherryAv	SB-MullberryAv-CherryAv		L6Q
24	WB	WB - Duncan Canyon @ Lytle Creek - 2	WB - Duncan Canyon @ Lytle Creek - 2		L6Q
25	WB	WB Miller Ave - Beech Ave	WB Miller Ave - Beech Ave		L6Q
10	EB	EB-SierraLakes-SierraAve	EB_SierraLakes_SierraAve_Ln1	1	L5F
10	EB	EB-SierraLakes-SierraAve	EB_SierraLakes_SierraAve_Ln2		L5F
10	NB	NB-SierraAve-SierraLakes	NB_SierraAve_SierraLakes_Ln2	1	L5F
10	NB	NB-SierraAve-SierraLakes	NB_SierraAve_SierraLakes_Ln1		L5F



Site	DOT	System Name	Camera Name	Comms Box	Type
10	SB	SB-SierraAve-SierraLakes	SB_SierraAve_SierraLakes_Ln1	1	L5F
10	SB	SB-SierraAve-SierraLakes	SB_SierraAve_SierraLakes_Ln2		L5F
10	SB	SB-SierraAve-SierraLakes	SB_SierraAve_SierraLakes_Ln3	1	L5F
10	SB	SB-SierraAve-SierraLakes	SB_SierraAve_SierraLakes_Ln4		L5F
10	WB	WB-SierraLakes-SierraAve	WB_SierraLakes_SierraAve_Ln1	1	L5F
10	WB	WB-SierraLakes-SierraAve	WB_SierraLakes_SierraAve_Ln2		L5F
11	EB	EB-Slover-Cypress	EB_Slover_Cypress_Ln1-2	1	L5F
11	NB	NB-Cypress-Slover	NB_Cypress_Slover_Ln1-2	1	L5F
11	SB	SB-Cypress-Slover	SB_Cypress_Slover	1	L5F
11	SB	WB-Slover-Cypress	WB_Slover_Cypress_Ln1-2		L5F
12	EB	EB-Valley-Cherry	EB_Valley_Cherry_Ln1	1	L5F
12	EB	EB-Valley-Cherry	EB_Valley_Cherry_Ln2		L5F



Site	DOT	System Name	Camera Name	Comms Box	Type
12	NB	NB-Cherry-Valley	NB_Cherry_Valley_Ln1	1	L5F
12	NB	NB-Cherry-Valley	NB_Cherry_Valley_Ln2		L5F
12	SB	SB-Cherry-Valley	SB_Cherry_Valley_Ln1	1	L5F
12	SB	SB-Cherry-Valley	SB_Cherry_Valley_Ln2		L5F
12	SB	SB-Cherry-Valley	SB_Cherry_Valley_Ln3		L5F
12	SB	SB-Cherry-Valley	SB_Cherry_Valley_Ln4		L5F
12	WB	WB-Valley-Cherry	WB_Valley_Cherry_Ln1	1	L5F
12	WB	WB-Valley-Cherry	WB_Valley_Cherry_Ln2		L5F
12	WB	WB-Valley-Cherry	WB_Valley_Cherry_Ln3		L5F
15	NB	NB-Sierra-TerraVista	NB_Sierra_TerraVista_Ln1-2	1	L5F
15	SB	SB-Sierra-TerraVista	SB_Sierra_TerraVista	1	L5F
16	WB	WB-Wilson-Cherry	WB_Wilson_Cherry_Ln1-2	1	L5F



Site	DOT	System Name	Camera Name	Comms Box	Type
1	EB	EB Summit-Beech	EB_Summit_Beech_Ln1	1	L5F
1	EB	EB Summit-Beech	EB_Summit_Beech_Ln2		L5F
1	NB	NB Beech-Summit	NB_Beech_Summit_Ln2	1	L5F
1	NB	NB Beech-Summit	NB_Beech_Summit_Ln3		L5F
1	SB	SB Beech-Summit	SB_Beech_Summit_Ln1	1	L5F
1	SB	SB Beech-Summit	SB_Beech_Summit_Ln2		L5F
1	WB	WB Summit-Beech	WB_Summit_Beech_Ln1	1	L5F
1	WB	WB Summit-Beech	WB_Summit_Beech_Ln2		L5F
1	WB	WB Summit-Beech	WB_Summit_Beech_Ln3		L5F
2	EB	EB-Arrow-Citrus	EB_Arrow_Citrus_Ln1-2	1	L5F
2	NB	NB-Citrus-Arrow	NB_Citrus_Arrow_Ln1-2	1	L5F
2	SB	SB-Citrus-Arrow	SB_Citrus_Arrow_Ln1-2		L5F



Site	DOT	System Name	Camera Name	Comms Box	Type
2	WB	WB-Arrow-Citrus	WB_Arrow_Citrus_Ln1-2	1	L5F
4	EB	EB-Beech-Cherry	EB_Beech_Cherry_Ln1-2	1	L5F
4	NB	NB-Cherry-Beech	NB_Cherry_Beech_Ln1-2	1	L5F
4	SB	SB-Cherry-Beech	SB_Cherry_Beech_Ln1-2	1	L5F
8	EB	EB-Jurupa-Sierra	Camera	1	L5F
8	NB	NB-Sierra-Jurupa	NB_Sierra_Jurupa_Ln1-2	1	L5F
8	NB	NB-Sierra-Jurupa	NB_Sierra_Jurupa_Ln3		L5F
8	SB	SB-Sierra-Jurupa	SB_Sierra_Jurupa_Ln1-2	1	L5F
8	SB	SB-Sierra-Jurupa	SB_Sierra_Jurupa_Ln3		L5F
8	WB	WB-Jurupa-Sierra	WB_Jurupa_Sierra_Ln1-2	1	L5F
8	WB	WB-Jurupa-Sierra	WB_Jurupa_Sierra_Ln3		L5F
9	EB	EB-Merrill-Sierra	EB-Merrill-Sierra	1	L5F



Site	DOT	System Name	Camera Name	Comms Box	Type
9	NB	NB-Sierra-Merrill	NB_Sierra_Merrill_Ln1-2	1	L5F
9	WB	SB-Sierra-Merrill	SB_Sierra_Merrill_Ln1-2	1	L5F
9	WB	WB-Merrill-Sierra	WB_Merrill_Sierra_Ln1-2		L5F

## Section 6

# Service Pricing

## 6.1. Pricing without Preventative Maintenance

Five Year Contract | Total \$455,100 | Annual Avg Per Year \$91,020

ITEM #	SERVICE	PRICE					
		Year 1	Year 2	Year 3	Year 4	Year 5	All Years
LSV07S04314A	<b>Remote Camera Monitoring</b>	\$ 9,125	\$ 9,125	\$ 9,125	\$ 9,125	\$ 9,125	<b>\$ 45,625</b>
LSV07S05459A (existing)	<b>Onsite Response</b>	\$ 75,600	\$ 78,624	\$ 81,769	\$ 85,040	\$ 88,442	<b>\$ 409,475</b>
LSV07S05460A (existing)	<b>Preventative Maintenance</b>	n/a	n/a	n/a	n/a	n/a	<b>\$ -</b>
	<b>System Administrator</b>	n/a	n/a	n/a	n/a	n/a	<b>\$ -</b>
<b>TOTAL SERVICE FEES</b>		<b>\$ 84,725</b>	<b>\$ 87,749</b>	<b>\$ 90,894</b>	<b>\$ 94,165</b>	<b>\$ 97,567</b>	<b>\$ 455,100</b>



## 6.2. Optional Pricing with Preventative Maintenance

Five Year Contract | Total \$572,095 | Annual Avg Per Year \$114,419

ITEM #	SERVICE	Year 1	Year 2	Year 3	Year 4	Year 5	All Years
LSV07S04314A	<b>Remote Camera Monitoring</b>	\$ 9,125	\$ 9,125	\$ 9,125	\$ 9,125	\$ 9,125	<b>\$ 45,625</b>
LSV07S05459A (existing)	<b>Onsite Response</b>	\$ 50,400	\$ 52,416	\$ 54,513	\$ 56,694	\$ 58,962	<b>\$ 272,985</b>
LSV07S05460A (existing)	<b>Preventive Maintenance</b>	\$ 46,800	\$ 48,672	\$ 50,619	\$ 52,644	\$ 54,750	<b>\$ 253,485</b>
	<b>System Administrator</b>	n/a	n/a	n/a	n/a	n/a	<b>\$ -</b>
<b>TOTAL SERVICE FEES</b>		<b>\$ 106,325</b>	<b>\$ 110,213</b>	<b>\$ 114,257</b>	<b>\$ 118,463</b>	<b>\$ 122,837</b>	<b>\$ 572,095</b>

## 6.3. Notes

- Price Proposal is valid for sixty (60) days as of the date of this proposal
- Service rates are not based on union or prevailing wage.
- Taxes not included
- Service fees are billed annually in advance
- Should Customer wish to pursue a contract based on this proposal, Motorola will prepare the necessary contractual documentation for execution
- This quote is subject to the terms and conditions of the MCA located at the following web address: [https://www.motorolasolutions.com/en\\_us/about/legal/us\\_terms.html](https://www.motorolasolutions.com/en_us/about/legal/us_terms.html). Fontana Police Department may accept this Quote by providing Motorola with a signed purchase order that specifically references "PO is subject to Motorola's Quote-3448566 and the terms and conditions of the MCA linked in Quote-3448566."

